

Privacy Policy

****NIS2Verify.com Platform****

Last Updated: 14-Jan-2025

1. Introduction

NIS2Verify ("we," "us," or "our") is committed to protecting your privacy and personal data. This Privacy Policy explains how we collect, use, process, and protect your information when you use our cybersecurity assessment platform and services.

We are based in Romania and comply with the General Data Protection Regulation (GDPR) and other applicable data protection laws.

****Data Controller Information:****

- ****Company:**** NIS2Verify
- ****Contact:**** info@nis2verify.com
- ****Phone:**** +40 76 257 5829

2. Information We Collect

2.1 Personal Data You Provide

****Account and Contact Information:****

- Name and email address
- Company name and role/position
- Phone number (optional)
- Billing and payment information

****Assessment Data:****

- Cybersecurity assessment responses
- Company information relevant to security posture
- Implementation preferences and priorities
- Communication preferences

2.2 Automatically Collected Data

Technical Information:

- IP address and location data
- Browser type and version
- Device information
- Operating system
- Session data and cookies

Usage Analytics:

- Pages visited and time spent
- Assessment completion progress
- Feature usage patterns
- Referral sources

2.3 Payment Information

- Payment card details (processed securely by Stripe/PayPal)
- Transaction history and payment status
- Billing addresses

****Note:**** We do not store complete payment card details on our servers. Payment processing is handled by PCI-compliant third-party processors.

3. How We Use Your Information

3.1 Primary Purposes

Service Delivery:

- Conducting cybersecurity assessments
- Generating personalized implementation plans
- Providing security recommendations
- Delivering customer support

****Communication:****

- Sending assessment results and reports
- Providing service updates and notifications
- Responding to inquiries and support requests
- Processing payments and sending receipts

3.2 Legal Bases for Processing (GDPR)

- ****Contract Performance:**** Providing services you've purchased
- ****Legitimate Interests:**** Improving our services, security, and customer experience
- ****Consent:**** Marketing communications (where required)
- ****Legal Obligation:**** Compliance with financial and tax regulations

3.3 Marketing and Improvements

****With your consent, we may:****

- Send relevant cybersecurity and compliance updates
- Provide information about new features or services
- Conduct surveys to improve our platform

****For service improvement:****

- Analyze usage patterns to enhance user experience
- Develop new features and assessment capabilities
- Ensure platform security and reliability

4. Information Sharing and Disclosure

4.1 We DO NOT Sell Your Data

We never sell, rent, or trade your personal information to third parties for marketing purposes.

4.2 Service Providers

We may share information with trusted service providers who help us operate our platform:

****Payment Processing:****

- Stripe (payment processing)
- PayPal (payment processing)

****Technical Services:****

- Cloud hosting providers (for platform infrastructure)
- Email service providers (for communications)
- Analytics services (for platform improvement)

****All service providers are contractually bound to protect your data and use it only for specified purposes.****

4.3 Legal Requirements

We may disclose information when required by law or to:

- Comply with legal processes or government requests
- Protect our rights, property, or safety
- Prevent fraud or security threats
- Enforce our Terms of Service

4.4 Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction, subject to the same privacy protections.

5. Data Security and Protection

5.1 Security Measures

Technical Safeguards:

- TLS/SSL encryption for data in transit
- AES encryption for data at rest
- Secure cloud infrastructure with access controls
- Regular security updates and patches

Organizational Safeguards:

- Limited access on a need-to-know basis
- Employee training on data protection
- Regular security audits and assessments
- Incident response procedures

5.2 Data Breach Notification

In the unlikely event of a data breach:

- We will investigate and contain the breach promptly
- Affected users will be notified within 72 hours
- Relevant authorities will be notified as required by law
- We will provide guidance on protective actions

6. Data Retention and Deletion

6.1 Retention Periods

Account Data: Retained while your account is active and for 3 years after closure

Assessment Data: Retained for 5 years to support follow-up services and compliance

Payment Records: Retained for 7 years for tax and financial compliance

Marketing Data: Retained until you withdraw consent or 2 years of inactivity

6.2 Automatic Deletion

- Inactive accounts are reviewed annually
- Assessment sessions are automatically deleted after 1 year if not converted to paid services
- Temporary data (like session cookies) expires automatically

6.3 Manual Deletion

You can request deletion of your data at any time by contacting info@nis2verify.com, subject to legal retention requirements.

7. Your Rights Under GDPR

7.1 Data Subject Rights

- **Right to Access:** Request a copy of your personal data
- **Right to Rectification:** Correct inaccurate or incomplete information
- **Right to Erasure:** Request deletion of your personal data
- **Right to Restrict Processing:** Limit how we use your data
- **Right to Data Portability:** Receive your data in a portable format
- **Right to Object:** Object to processing based on legitimate interests
- **Right to Withdraw Consent:** Withdraw consent for marketing or optional processing

7.2 Exercising Your Rights

To exercise any of these rights:

- **Email:** info@nis2verify.com
- **Subject Line:** "Data Subject Request - [Your Request Type]"
- **Include:** Your name, email, and specific request details

****Response Time:**** We will respond within 30 days of receiving your request.

8. Cookies and Tracking Technologies

8.1 Types of Cookies We Use

****Essential Cookies:**** Required for platform functionality

- Session management
- Security features
- Payment processing

****Analytics Cookies:**** Help us understand platform usage

- Google Analytics (anonymized)
- Platform performance monitoring

****Preference Cookies:**** Remember your settings

- Language preferences
- Assessment progress
- Display preferences

8.2 Cookie Management

****You can control cookies through:****

- Browser settings (block or delete cookies)
- Our cookie preferences center
- Opt-out links for analytics services

****Note:**** Disabling essential cookies may affect platform functionality.

9. International Data Transfers

9.1 Data Location

- Primary data processing occurs within the European Union (Romania)
- Some service providers may process data outside the EU

9.2 Transfer Safeguards

When data is transferred outside the EU, we ensure:

- **Adequacy Decisions:** Transfers to countries with adequate protection
- **Standard Contractual Clauses:** EU-approved contract terms
- **Certification Schemes:** Service providers with recognized certifications

10. Children's Privacy

Our services are not intended for individuals under 16 years of age. We do not knowingly collect personal information from children under 16. If we become aware of such collection, we will delete the information promptly.

11. Third-Party Links and Services

Our platform may contain links to third-party websites or integrate with external services. This Privacy Policy does not apply to those external sites or services. We recommend reviewing their privacy policies before providing any information.

12. Changes to This Privacy Policy

12.1 Policy Updates

We may update this Privacy Policy to reflect:

- Changes in our practices or services
- Legal or regulatory requirements
- Improvements in data protection

12.2 Notification of Changes

Material changes will be communicated via:

- Email notification to registered users
- Prominent notice on our website
- Updated "Last Modified" date

Continued use of our services after changes constitutes acceptance of the updated policy.

13. Contact Information

13.1 Data Protection Inquiries

For questions about this Privacy Policy or data protection:

****Primary Contact:****

- ****Email:**** info@nis2verify.com
- ****Phone:**** +40 76 257 5829
- ****Website:**** www.nis2verify.com

13.2 Data Protection Officer

For specific data protection concerns:

- ****Email:**** dpo@nis2verify.com *(if you have a designated DPO)*
- ****Or use primary contact above****

13.3 Supervisory Authority

If you're not satisfied with our response to your data protection concerns, you may contact the Romanian data protection authority:

****Autoritatea Națională de Supraveghere a Prelucrării Datelor cu Caracter Personal (ANSPDCP)****

- ****Website:**** www.dataprotection.ro
- ****Address:**** B-dul G-ral. Gheorghe Magheru 28-30, Sector 1, 010336, București, România

14. Specific Service Privacy Information

14.1 Assessment Data

****What we collect:****

- Cybersecurity control implementation status
- Company size and industry information
- Technical infrastructure details (high-level)

****How we use it:****

- Generate personalized recommendations
- Calculate compliance scores
- Provide industry benchmarking

****Retention:**** 7days for follow-up assessments

14.2 Generated Reports

****Privacy protection:****

- Reports are generated using anonymized methodologies
- No personal data is included in downloadable reports
- Reports are for your internal use only

14.3 Support Communications

****Email and phone support:****

- Communications are recorded for quality assurance
- Support tickets are retained for 2 years
- Personal data is limited to what's necessary for support

15. Special Categories of Data

We do not intentionally collect sensitive personal data (racial origin, political opinions, health data, etc.). If such information is inadvertently provided in assessment responses or communications, it will be deleted promptly upon identification.

16. Automated Decision Making

16.1 Assessment Scoring

Our platform uses automated algorithms to:

- Calculate compliance scores
- Generate recommendations
- Prioritize security controls

16.2 Human Oversight

- Automated decisions can be reviewed and challenged
- Professional consultants validate high-level recommendations
- You can request manual review of assessment results

This Privacy Policy demonstrates our commitment to protecting your personal data while providing valuable cybersecurity assessment services. We encourage you to contact us with any questions or concerns about your privacy.